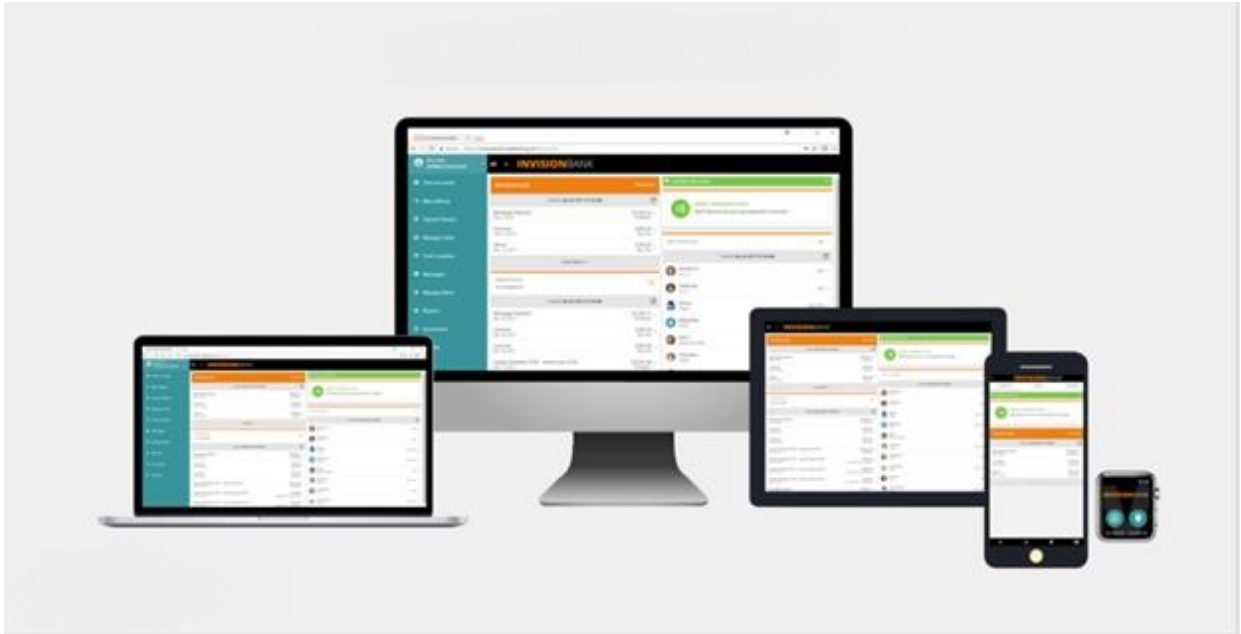




## DIGITAL BANKING

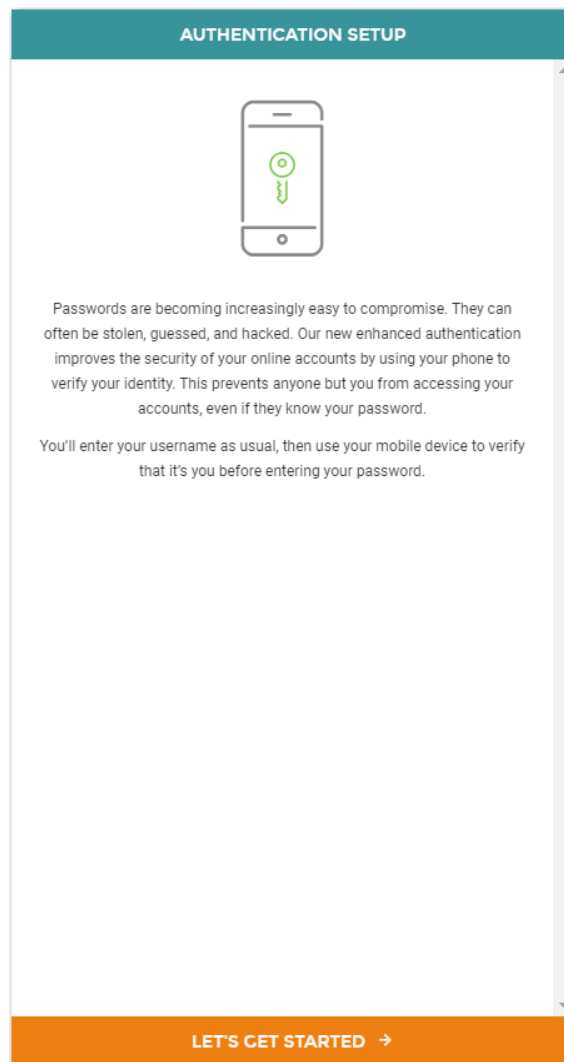
### CUSTOMER LOGIN INSTRUCTIONS FOR DUAL AUTHENTICATION (otherwise known as Ooba - out of band authentication)



# OOBA Consumer Login Instructions

## Once customer is given Out of Band Authenticator permission

The system will automatically take customer to the 'Security Devices' tab when they log in. Customer will not be able to proceed past this point until they successfully set up their security device.



In order to continue customer will need to click the **“Let’s Get Started”** button

## Step 1: Set up Device

Customer will need to fill out the information that corresponds to their phone.

### DEVICE SETUP





COUNTRY  
United States →

PHONE NUMBER required

NICKNAME required

Your device's nickname is how it will be referenced when signing in later or editing device settings.

SELECT YOUR DEVICE

Can your device receive a text message?

[Use other mobile device or landline](#)

## Step 2: Verify Device

Customer will need to either click **“Text Me”** or **“Call Me”**

### DEVICE SETUP





COUNTRY  
United States →

PHONE NUMBER  
(999) 999-9999

NICKNAME  
Test

Your device's nickname is how it will be referenced when signing in later or editing device settings.

SELECT YOUR DEVICE

Can your device receive a text message?

VERIFY DEVICE


We need to verify the setup of your device. We can call or text a verification code to use on the next step

[Use other mobile device or landline](#)

Enter the code that was provided in the text or phone call and then click **“Verify Device.”**

**VERIFY DEVICE**

---

PHONE NUMBER  (714) 999-1234

---

NICKNAME Test

---

TEXT MESSAGE ON Yes

---

DEVICE SELECTED IOS

---

Enter the verification code that you received below:

---

Didn't get a message? [Resend Verification Code](#)

Enter the wrong phone number? [Start the process over](#)

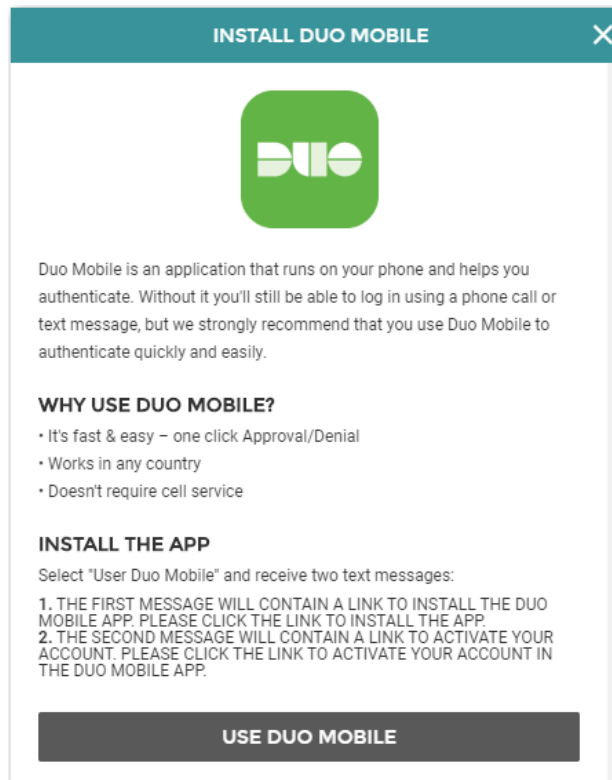
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**VERIFY DEVICE** →

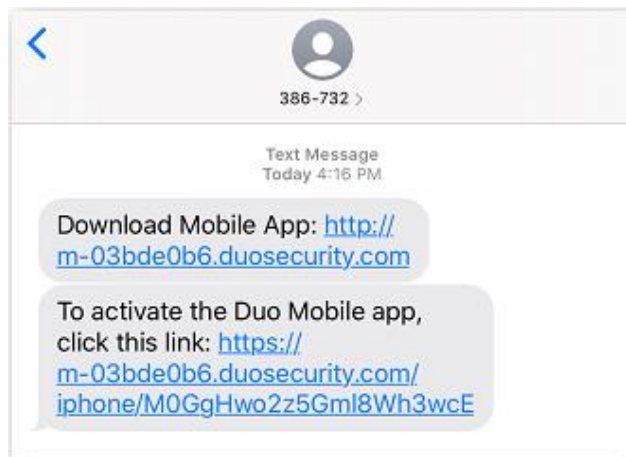
## Step 3: DUO App Link & Activation Link

Customer will now have the option to have the Install and Activation links sent through text message  
Click **“Text Me”**

If you don't have time at this moment click **“Skip this Step”** and you can continue this at a later time.



Follow the link in the text message to download the app and activate it.



Once the App has been downloaded and activated, please click on the **“Complete Setup.”** or you can may click on **“Add Another Device.”**

